

# CORPORATE QUALITY POLICY

**Our goal is to be recognized as the provider of choice by providing engineering excellence, innovative solutions and cost and time efficient outcomes.**

We will achieve this goal by having an uncompromising commitment to manage and continually improve a Quality System which fully satisfies the requirements of AS/NZS ISO 9001:2015 and by engaging with the evolving needs of our customers and industry.

**Our corporate objectives for quality are measured at defined intervals and are as follows: -**

- Enhance customer satisfaction through surveys and feedback
- Develop new methods and apply new technologies to improve our competitiveness
- Target the reduction of nonconforming work
- Encourage employee participation in identifying opportunities for improvement throughout the business
- Consult and communicate with our workers, clients and other interested parties to establish effective plans and systems for managing our activities
- Apply risk management strategies to identify opportunities and risks

*This Quality Policy is communicated to all of our employees and applies to all activities undertaken by Saunders International.*

**24 January 2018**

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**DATE**



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**MARK BENSON**

*Managing Director & Chief Executive Officer*